

UPDATE

UNIDIRECTIONAL FLUSHING PROGRAM DATES:

April 19 Wednesday – Zone 0 and Zone 1

April 20 Thursday – Zone 2

April 21 Friday – Zone 3

April 24 Monday – Zone 4

April 25 Tuesday – Zone 4 completion; Zone 5

April 26 Wednesday – Zone 6

April 27 Thursday – Zone 7

April 28 Friday – Zone 8

May 1 Monday – Zone 9

May 2 Tuesday – Zone 10

May 3 Wednesday - Zone 11

While your street is being flushed please do not use your water or flush your toilet.

Using your water or flushing your toilet could draw sediment into the water pipes of your building, into water filters, washing machines, hot water tanks, etc. Turn off any time-delayed water systems, such as dishwashers, coffee makers, and lawn sprinklers.

Flushing on your street can take approximately 1 to 1 ½ hours depending on the area.

Once your street is complete, we advise to fully open cold water taps outside your home for 15 minutes. Next, open faucets in your laundry room, kitchen and/or bathroom to flush this water out of your service piping and plumbing lines. In most cases, the water should begin to run clear again within 10 to 15 minutes. If it does not clear up in 2 hours, please let us know by calling 250 726 8587 or 250 266 0598.

Please remember your zone will consist of more than one street. Therefore, you may still experience water discoloration while your zone is being flushed, however you will be able to use the water. Again, each zone can take approximately 2 days to complete.